

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor : **Kazushige HARUTA**  
Filed : **Concurrently herewith**  
For : **CALL CENTER APPARATUS....**  
Serial No. : **Concurrently herewith**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

July 28, 2003

**INFORMATION DISCLOSURE STATEMENT**

SIR:

In order to comply with discretionary regulations 37 CFR 1.97 and 1.98, attached hereto is a copy of Form PTO-1449. Copies of such documents were made of record in the parent case, U.S. Patent Application No.: 09/042,967 filed March 17, 1998. These documents contain information which the Examiner may consider to be important in deciding whether to issue a patent in the instant application.

As this Statement is being filed prior to issuance of a first Office Action, no fee is due.

The present Disclosure Statement is being submitted in compliance with 37 CFR 1.56 as an Examiner might consider any cited document important in deciding whether to allow the application to issue as a patent, but the citation of each document is not to be construed as an admission that such document is necessarily relevant or prior art. No representation is intended that the cited documents represent the results of a complete search, and it is anticipated that the Examiner in the normal course of examination, will make an independent search and will

determine the best prior art consistent with 37 CFR 1.104 (a), and in the course of such search will review for relevance every document cited on the attached form even if not initialed.

Early and favorable consideration is respectfully solicited.

Any fee due with this paper may be charged on Deposit Account 50-1290.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Brian S. Myers", written over a horizontal line.

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Docket No: FUJO 14.955A

U.S. DEPARTMENT OF COMMERCE

U.S. Department of Commerce  
Patent and Trademark Office

Attorney Docket No. : FUJO 14.955A

**Sheet 1 of 1**

Examiner Initials	Cite No. <sup>1</sup>	U.S. Patent Document	Kind Code if known <sup>2</sup>	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns Lines Where Relevant Passages or Relevant Figures Appear	
		5,923,745		HURD	07-13-1999		
		5,910,983		DEZONNO ET AL.	06-08-1999		
		5,915,012		MILOSLAVSKY	06-22-1999		
		5,802,163		MILOSLAVSKY	09-01-1998		

[illegible]

Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date page(s), volume-issue number(s), publisher, country, where published, source.	Applicant check her if English language translation attached
Examiner Signature		Date Considered	

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